# Chaitra Boggaram

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#### Education

### Master of Science in Computer Science and Engineering

Jun 2024

Santa Clara University

GPA: 3.8

Coursework: Distributed Systems, Cloud Computing, Artificial Intelligence, Object-Oriented Design, Software Engineering, Solutions Architecture and Cloud Graduate Teaching Assistant: Computer Networks (Winter 2023 - Spring 2024)

#### **Bachelor of Computer Applications**

May 2016

**Bangalore University** 

GPA: 3.6

Coursework: Database Management, Computer Networks, Data Structures and Algorithms, Web Development, Operating Systems, Computer Architecture

# Professional Experience

#### **Cloud Engineer**, Equation to Success

Jan 2024 - Present

- Building Node.js web application, containerized with Docker, and deploying and managing autoscaling using AWS Kubernetes Service in facilitating communication between students and teachers for issue reporting
- Implemented S3 for file storage with presigned URLs for secure file access in the same web application
- Introduced AWS IAM for granular access controls and policies for over 500 users, reducing unauthorized access incidents by 30%
- Crafting design documents involved meticulously creating both high-level and low-level system architecture diagrams using Draw.io and Figma

# **Software Engineer (Cloud),** Tata Consultancy Services

Jun 2020 - Jun 2022

- Led Java Spring Boot microservices development on Docker containers, deployed on AWS EKS, achieving 30% increase in application availability with ~99.95% uptime via auto-scaling and cost-effective resource usage
- Mentored 2 interns to implement an email click tracking system with Amazon SES, API Gateway, AWS Lambda functions, S3 storage, and Redis cache recovery, resulting in 25% improvement in analyzing phishing campaign engagement
- Created CI/CD pipelines with AWS Code Pipeline, managed agile development with JIRA in 5 cross-functional teams, and utilized Git for version control and code reviews
- Designed and implemented AWS Glue and Athena data pipeline for real-time supply chain analytics, achieving a 60% reduction in processing times and 40% cost savings with serverless architecture, enabling proactive inventory management and optimized delivery routes
- Built C++ tool for parsing log files, resulting in 35% reduction in time for system administrators and support teams on log analysis tasks
- Orchestrated Golang microservices on Kubernetes, reducing system response times by 15% and enhancing supply chain management efficiency without disrupting operations, thereby supporting business growth
- Implemented Spring Framework MVC microservice integrated with Elasticsearch, enhancing job status tracking by 75% in ETL pipeline

# Junior Software Engineer, Tata Consultancy Services

Dec 2016 - May 2020

- Enhanced data transfer efficiency by 20% and reduced API response times by 15% by transitioning organization hierarchy view system to GraphQL
- Developed Python scripts using Splunk's REST API to block approximately 100 security threats weekly, saving 12 hours of manual effort each week
- Created PyTest unit testing for Python scripts, ensuring 20% increase in the reliability of security features
- Implemented full-stack TCS app using HTML5, CSS, React.js, and JavaScript for the frontend, Node.js for the backend, and MySQL for the database, achieving 25% increase in data processing efficiency
- Achieved 20% efficiency gain in semiconductor testing by optimizing Postgres and Cassandra databases with query batching and materialized views to reduce latency, and improving PostgreSQL with key column indexing for real-time data analysis

### **Projects**

### **Crypto News Notifier (Pub-Sub)**

Sep 2023 - Nov 2023

Developed real-time cryptocurrency Pub-Sub news notifier in Python, integrated both custom broker and Kafka options for efficient message passing, added CoinCap API for live prices, facilitated message generation through Postman

## **Plagiarism Detector for ChatGPT**

Jan 2023 - Mar 2023

- Led team of 3 to craft GenAl-powered Flask application using Python, incorporating PyTorch and scikit-learn, NTLK Machine Learning modules for accuracy, invoked ChatGPT API completion for data comparison with 70% accuracy
- Research paper accepted at 8th International Conference on Computer and Information Science and Technology

#### Certifications

- AWS Solutions Architect Associate Certification (In-Progress) Amazon Web Services
- Python Fundamentals DataCamp, Credential 313036

#### Skills

Programming Languages & Web Technologies: Python, Java, HTML5, CSS, Dart, C++, JavaScript, React.js, Node.js, Go, SQL, JSON, Bootstrap 4.0 Frameworks: Flutter, Firebase, Java Spring Boot, FastAPI, Huey, Flask, PyTorch, gRPC, Spring, Angular, Apache Kafka, Elasticsearch Cloud & Virtualization: Amazon Web Services, Microsoft Azure, Docker, Kubernetes, DevOps, CI/CD, Minikube, CloudFormation, Terraform Other Tools: Splunk, Agile, SDLC, Jira, Git, ServiceNow, Linux, Shell script, GraphQL, Postman, MySQL, MongoDB, DynamoDB, Firebase